

Arcobaleno.

Getting

around with

only one

ticket.

Edition 2019

arcobaleno.ch

**Valid from
June 1st, 2019**



Arcobaleno
Comunità tariffale

Dear passengers,

The regional fare network (CTA) has evolved since its launch in 1997, adapting to meet the transport needs of the people of Ticino and the Moesano district.

Thanks to this publication, it will be easier to know the particularities of the wide range of transport tickets available to you, as well as useful tips on how to purchase them. The “period of validity for purchased zones” concept applies to all tickets. The entire range of Arcobaleno regional fare network (CTA) tickets is constructed in a coherent and transparent model starting from the “single ticket” with 8 zones allowing you to travel all over the district.

By purchasing a weekly, monthly or annual travel pass, you will be able to travel freely within the purchased zones.

The annual pass and, at the user’s discretion, the monthly pass are loaded on the red support named SwissPass card – the mobility pass in Switzerland.

The range of passes and tickets available from the CTA also includes adult tickets and monthly passes for cross-border traffic.

The back cover features a zone map that can be easily detached from this booklet and used as pocket guide.

The Arcobaleno app provides real-time for bus and train, information and access to the fare calculator, helping you to find the most suitable ticket or pass for your needs.

We hope you find this booklet useful. Please keep it in a safe place for future reference and for details visit our website www.arcobaleno.ch.

All the information contained in this booklet has been taken from Tariff CTA 651.17 and CTA 651.17.1. All prices include VAT.

Printed in June 2019.
Prices and products are subject to change.

Closer to you.

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Zone map.

* Arcobaleno regional fare network



Closer to you.

The advantage: getting around with just one ticket

Arcobaleno is the gateway to public transport in Ticino and the Moesano district.

Arcobaleno tickets and passes allow you to travel on all of the transport companies operating within the purchased zones using just one valid ticket or pass.

Your ticket or pass must cover all the zones between your points of departure and arrival (included).

The ticket validity period varies according to the ticket type and number of zones purchased.

Passes are valid for a week, month or year.

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to you.**

Validity of Arcobaleno tickets and passes

All Arcobaleno tickets and passes are accepted by the following transport companies:

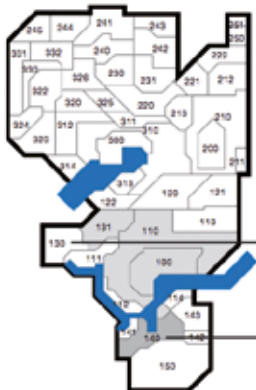
- Autolinee Bleniesi (ABL)
- Autolinea Mendrisiense SA (AMSA)
- Autolinee Regionali Luganesi (ARL)
- AutoPostale Regione Ticino
- AutoPostale Regione Grigioni (Moesano district)
- Ferrovie Autolinee Regionali Ticinesi (FART) (Centovalli Railway, Locarno–Camedo route only)
- Ferrovie Federali Svizzere (FFS/TILO)
- Ferrovie Luganesi (FLP)
- Trasporti Pubblici Luganesi (TPL)
- Società Navigazione del Lago di Lugano (SNL) (Locarno–Tenero–Magadino and Morcote–Porto Ceresio bus and ferry routes only)

Please also note that:

- Società Navigazione del Lago di Lugano (SNL) offers a discount on its boats to Arcobaleno passes holders.
- Funicolare Locarno–Madonna del Sasso (FLMS) accepts monthly and annual passes
- ASF Autolinee s.r.l. accepts Arcobaleno passes for the Lugano–Gandria route on the Lugano–Menaggio line.

Fare Calculator

Arcobaleno, thanks to the collaboration and support of the Canton, has provided a fare calculator for its passengers.



From	Capolago	
To	Miglieglia	
Tickets	<input checked="" type="radio"/>	
Passes	<input type="radio"/>	
Alternative routes	<input checked="" type="radio"/> <input type="radio"/>	
Calculate the fare (CHF)		
	Full price (2 nd class)	Reduced (2 nd class)
Single ticket	11.80 Fr.	5.90 Fr.
Multi-journey travelcard	59.00 Fr.	29.50 Fr.
1-day travelcard	23.60 Fr.	11.80 Fr.
Multi-day travelcard	118.00 Fr.	59.00 Fr.
Departure zone	140	
Arrival zone	border between 130 and 131	
5 zones	100, 110, 111, 130, 140	

Calculation of the cost of the kilometres

Car 33.3 km	Km travelled	Fixed costs	Variable costs	Total costs
Single fare (CHF)	33.3	15 Fr.	9 Fr.	23 Fr.

Source TCS

By entering the points of departure and arrival, the calculator automatically calculates the number of zones necessary and states the (full and reduced) fare for:

- single tickets, multi-journey travelcards, 1-day travelcards and multi-day travelcards,
- weekly, monthly and annual passes.

The calculator offers the possibility to choose between one or more alternative routes. It also offers the opportunity to check and compare the costs between travelling by cars and by public transport (source TCS).

The calculator can be found on the website www.arcobaleno.ch or on www.ti.ch/trasporti.

Contact details and information

Autolinee Bleniesi SA



Via Guisan 1
6710 Biasca
Tel. 091 862 31 72
www.autolinee.ch

**Travel advice
and sales**
FFS station, Biasca

Sales point
On the buses

Autolinea Mendrisiense SA (AMSA)

Via San Gottardo 20
6828 Balerna
Tel. 091 683 33 86
amsa@amsa.ch

**Travel advice
and sales**
Via San Gottardo 20
Balerna

Autolinee Regionali Luganesi

Via al Lido 2A
6962 Viganello
Tel. 091 973 31 31
www.arlsa.ch

**Travel advice
and sales**
Lugano Turismo,
Tesserete

Sales point
On the buses

AutoPostale SA



Viale Stazione 33
6500 Bellinzona
www.autopostale.ch

**Travel advice
and sales**

Via Serafino Balestra 4
Lugano
Tel. 0840 852 852
Monday-Friday
09.00-17.30

Sales point

Ticket machines at bus stops and on buses at stops with no ticket machines (with the exception of urban traffic in Bellinzona).

Sopraceneri post offices:

Airolo, Bellinzona 1,
Bignasco, Bosco Gurin, Brione
Verzasca, Cadenazzo,
Camorino, Castione, Cugnasco,
Faido, Giubiasco, Lodrino,
S. Antonino, Sementina,
Tenero, Vira-Gambarogno

Moesano post offices:

Mesocco, Roveredo (GR)

Sottoceneri post offices:

Agno, Bedano,
Cademario, Caslano,
Chiasso 1, Comano, Gentilino,
Lamone, Novaggio, Rivera,
Stabio, Tesserete

Renew online at
www.autopostale.ch/abo

Contact details and information



Ferrovie Autolinee Regionali Ticinesi SA

Via Galli 9
6604 Locarno
Tel. 091 756 04 00
www.centovalli.ch

**Travel advice
and sales**
«La Biglietteria» Piazza
Stazione Locarno –
Muralto
St. Antonio bus stop
Administrative
Headquarters
Locarno

Sales point
Ticket machines at bus
stops and on buses at
stops with no ticket
machines

Ferrovie Federali Svizzere FFS SBB CFF FFS

Treni Regionali Ticino Lombardia



Traffico viaggiatori
Distribuzione e Servizi
Piazzale Stazione
6900 Lugano
www.ffs.ch

TILO SA
Via Portaccia 1a
6500 Bellinzona
www.tilo.ch

**Travel advice
and sales**
Passenger sales and
advice, Rail Service
0848 44 66 88
(CHF 0.08/min)
24 hours a day

Stations:
Biasca, Bellinzona, Locarno,
Lugano, Mendrisio e Chiasso.
Orari di apertura consultabili su
www.ffs.ch/stazione

Sales point
Ticket machines at
stops and at FFS
stations
Purchase online at
www.ffs.ch/acquistare

Ferrovie Luganesi SA



Via Stazione 8
6982 Agno
Tel. 091 605 13 05
www.flpsa.ch

**Travel advice
and sales**
FLP Station, Lugano

Sales point
Ticket machines at stops
and in FLP stations,
Ponte Tresa Station

Società Navigazione del Lago di Lugano SA



Viale Castagnola 12
6906 Lugano
Tel. 091 222 11 11
www.lakelugano.ch
www.lakelocarno.ch

Travel advice
Administrative
headquarters
Viale Castagnola 12
6906 Lugano
Tel. 091 222 11 11

Sales point
On buses and boats
on lake lines (Locarno–
Tenero–Magadino and
Morcote–Porto Ceresio)

Trasporti Pubblici Luganesi SA



Via G. Maraini 46
6963 Pregassona
Tel. 058 866 72 42
www.tplsas.ch

**Travel advice
and sales**
Lugano Centro stop
Corso Pestalozzi
Tel. 058 866 72 24/25

Sales point
Ticket machines at
stops

Partner

ASF Autolinee



Piazza Matteotti
I - 22100 Como
info@asfautolinee.it
www.asfautolinee.it

For the
Lugano–Gandria line

Funicolare Locarno Madonna del Sasso SA



Viale Balli 2
6600 Locarno
Tel. 091 751 11 23

Travel advice
and sales
FFS Station
Locarno



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to you.**

Websites at the service for passengers

arcobaleno.ch

Detailed information on Arcobaleno products and useful tools for passengers:

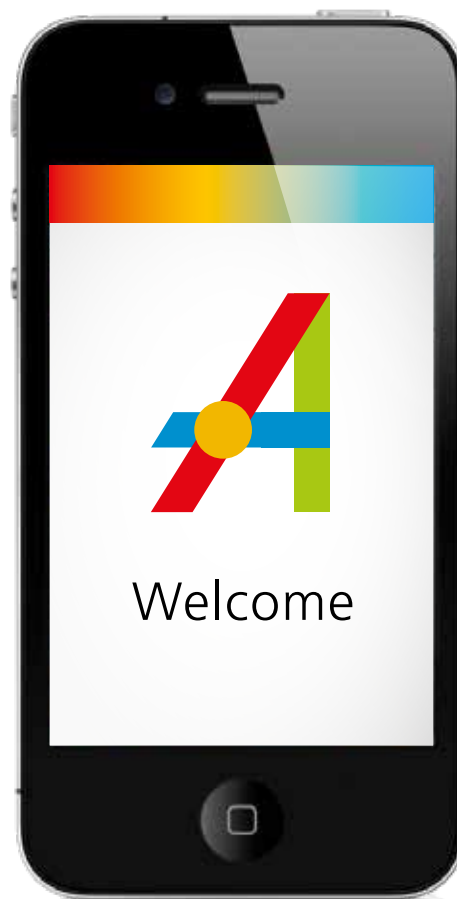
- Fare calculator,
- Timetable search,
- Ticket machine simulator,
- Information videos,
- Possibility to download guides and zone maps,
- Competitions and newsletters.

www.ti.ch/trasporti

Useful information on using public transport (trains, buses, boats, funicular railways) and ski lifts in Canton Ticino and the Moesano district. The website contains the entire transport network, routes and timetables for the various lines and individual stops.

App Arcobaleno

The Arcobaleno app is the perfect way to plan your trip thanks to its electronic timetable, which also provides real-time information on train and bus running times as well as delays. It also allows you to access the zone maps and the fare calculator to determine the most suitable ticket or pass for your needs.



Download the app! |  

Ape card (Arcobaleno prepaid easy card)

The **Ape card** is a method of payment that can be used to purchase all Arcobaleno tickets, including cross-border tickets.



Ape card: practical and convenient

- Allows you to pay for your ticket without cash or a credit card at Arcobaleno automatic ticket machines and on buses with ticket purchasing facilities.
- Allows you to save up to 14% thanks to free credit when the card is topped up.

Ape card top-up amount	Free credit amount
5.–	0.–
10.–	0.–
15.–	0.–
20.–	1.–
25.–	1.–
30.–	2.–
40.–	2.–
50.–	5.–
100.–	12.–
150.–	21.–



First issue

The **Ape card** can be purchased at ticket counters, ticket machines and from bus drivers, wherever you see the “Punto vendita Ape card” symbol. A (non-refundable) one-off fee of CHF 5.– is charged for the card.

Topping-up

The **Ape card** can be topped-up at ticket counters, ticket machines and on buses of certain public transport companies.

What else do you need to know?

- Minimum top-up from ticket machines and on buses: CHF 5.–.
- Minimum top-up to receive a free credit: CHF 20.–.
- Maximum top-up: CHF 500.– (including any free credit).
- Initial credit and consequent top-ups can be paid for in cash and, where possible, using the main debit and credit cards.
- The **Ape card** credit cannot be used to purchase another **Ape card**.
- The **Ape card** can be used to top-up multi-journey travelcards (single ticket), multi-day travelcards or multi-class upgrades, saving time and money (a maximum of two multi-cards can be topped up at the same time).
- The **Ape card** cannot be used to purchase Arcobaleno passes and tickets for destinations outside Ticino and district of Moesano, with the exception of cross-border destinations in the Region of Lombardy.
- No refunds will be given, either in cash or in the form of vouchers, for any sums remaining on the **Ape card** (see Tariff CTA 651.17).

The **Ape** cannot be purchased, topped-up, stamped or used as a method of payment with the FFS

Purchasing tips

Arcobaleno offers a wide range of products. It is therefore very important to know how to choose the ticket or pass that best suits your needs. Below are a few tips and some useful hints for saving money.

Annual Arcobaleno pass

The annual pass allows you to travel for a year (12 months), saving more money than you would with monthly passes.

1 annual Arcobaleno pass = 9 monthly Arcobaleno passes (adult fare)

1 annual Arcobaleno pass = 7 monthly Arcobaleno passes (youth fare)

Municipal contributions

Many municipalities in Ticino and the Moesano district grant subsidies for the purchase of annual and/or monthly Arcobaleno passes. For more information, contact your municipality directly.

Single ticket or multi-journey travelcard?

If you travel regularly in the same zones, it is cheaper to buy a multi-journey travelcard, which gives you 6 single trips for the price of 5.

Example: (full fare, 2nd class)

1 single ticket for 4 zones = CHF 9.40

1 single ticket for 4 zones

on a multi-journey travelcard = CHF 7.83

Single ticket or 1-day travelcard?

If you intend to travel in the same zones several times in one day, it is worth thinking about buying a 1-day travelcard instead of single tickets.

Example (full fare, 2nd class)

A passenger wants to travel from Capolago to Chiasso and back, which tickets is the best solution?

- 1 single ticket (CHF 4.60): if the passenger returns to Capolago within 2 hours.
- 1-day travelcard (CHF 9.20): if the passenger returns to Capolago more than 2 hours later. For the cost of two single tickets the passenger can travel all day long using all the means of public transport operating in the purchased zones.

1-day travelcard or multi-day travelcard?

If you travel regularly in the same zones using a 1-day travel card it is cheaper to buy a multi-day travelcard, which offers 6 cards for the price of 5.

Example (full fare, 2nd class)

One 1-day travelcard for 5 zones = CHF 23.60

One 1-day travelcard for 5 zones

with the multi-day travelcard = CHF 19.66

The more you top-up, the more you save with Ape card

Topping up your **Ape card** with cash is really worth it. When you top-up your card you receive free additional credit that allows you to save on your tickets purchases.

Example: if you top-up your card with CHF 50.– you receive CHF 5.– free credit.

Arcobaleno tickets at a reduced price with the half-fare travelcard

The half-fare travelcard allows you to purchase Arcobaleno tickets at a reduced price

- 1 zone = 13% discount,
- from 2 to 8 zones = 50% discount.

The half-fare travelcard is sold on SwissPass card.

Purchasing tips

Junior Card

With the Junior travelcard, children and young people aged 6 to 16 (not attained) can use public transport across Switzerland for CHF 30.– per year when accompanied by a parent with a valid ticket.

Children's Co-travelcard

With the Children's Co-travelcard, children and young people aged 6 to 16 (not attained) can use public transport across Switzerland for CHF 30.– per year when accompanied by a passenger with a valid ticket. The Children's Co-travelcard is available for all travel companions (grandparents, godparents, neighbours, aunts and uncles, childminders, friends and relatives, etc.) over the age of 16. The child and travel companion are named on the card.

- *Example:* Julian, age 8, has one Children's Co-travelcard for his godmother, one for his grandmother, one for his childminder and one for his uncle. Julian therefore has four Children's Co-travelcards, one for each different companion. If needed, Julian can purchase an unlimited number of additional Children's Co-travelcards for himself and other companions.



closer

to you.

Arcobaleno tickets.

In this section of the booklet we offer you a complete overview of the Arcobaleno tickets on offer:

- Single ticket*
- Multi-journey travelcard*
- 1-day travelcard*
- Multi-day travelcard*
- Add-on ticket*
- Group ticket
- Class upgrade*
- Multi-class upgrade*

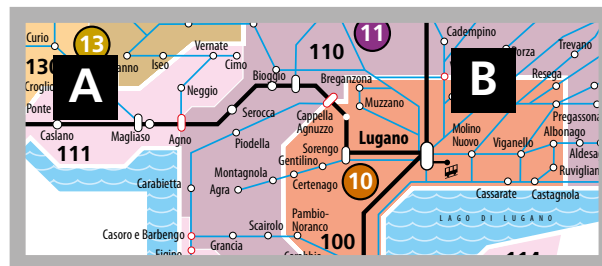
A distinction is made between full price and **reduced price**. The reduced fare is valid for children between the ages of 6 and 16 (not attained), holders of half-fare travel cards and dogs.

Half-fare travelcard holders are entitled to purchase Arcobaleno tickets for the reduced fare.

*** If purchased in advance, Arcobaleno tickets marked with an asterisk must be validated using the stamping machine before starting the journey. If passengers are unable to stamp their ticket using the specific equipment, the validity date must be written on the ticket by hand.**

At stations or stops with no stamping machine or where the machine is out of order, the passenger must write the day of validity by hand in ballpoint pen. For multi-journey cards, the journey start time should also be recorded. The date should be written in the first empty box (from the bottom up). A manually completed box may not be validated a second time using a stamping machine.

Arcobaleno tickets are based on the **zone – time** concept illustrated below.



A passenger wishes to travel from Caslano **A** to Molino Nuovo **B**.

- 3 zones must be purchased: 111, 110 and 100
- The ticket costs CHF 7.–
- The ticket is valid for 2 hours.

The ticket contains the following information:



TIME **ZONES**

The ticket holder may:

- make several trips during the validity period of ticket (in the above example, until 9.26) in the purchased zones (in the above example, zones 100, 110 and 111),
- use all the public transports operating in those zones (train, bus, funicular railway),
- hop on and off as desired,
- return to Caslano from Molino Nuovo, if the return journey ends before the ticket expires (in the example, by 9.26).

Single ticket

The right choice for occasional journeys.

The **single ticket** allows you to make several journeys within the purchased zones, with the opportunity to hop off and on your trip at any time, within the given validity period.

- Ticket validity varies according to the number of zones purchased.
- The ticket is valid for the whole of Ticino and the Moesano district from 8 zones onwards.
- 1st and 2nd class single tickets are available.

Single ticket

Zones	Validity in hours	Full fare		Reduced fare	
		2 nd cl. CHF	1 st cl. CHF	2 nd cl. CHF	1 st cl. CHF
1 zone	1	2.30	4.00	2.00	3.60
2 zones	2	4.60	8.00	2.30	4.00
3 zones	2	7.00	12.00	3.50	6.00
4 zones	2	9.40	16.20	4.70	8.10
5 zones	2	11.80	20.20	5.90	10.10
6 zones	2	14.20	24.40	7.10	12.20
7 zones	2	16.60	28.40	8.30	14.20
from 8 zones	4	19.00	32.60	9.50	16.30

Multi-journey travelcard

The right choice for purchasing 6 journeys for the price of 5.

The **multi-journey travelcard** allows you to make several journeys within the purchased zones, with the possibility of hopping off and on at any time during its period of validity.

- Upon purchase, the multi-journey travelcard can be loaded on **Ape card** (electronic travelcard) or purchased in paper format at ticket counters and on AutoPostale regional buses.
- The travelcard must be stamped before commencing the journey.
- A special ticket is issued when you stamp a multi-journey travelcard that is loaded onto the **Ape card**. This ticket must be kept for possible ticket inspections.
- The multi-journey travelcard in paper format should be validated using the specific stamping machines.
- The multi-journey travelcard can be used by several passengers at the same time, by stamping one box for each adult.
- The reduced-fare multi-journey travelcard can also be used by adults by stamping two boxes for each passenger.
- The multi-journey travelcard is valid for a period of 3 years.

Multi-journey travelcard

Zones	Validity in hours	Full fare		Reduced fare	
		2 nd cl. CHF	1 st cl. CHF	2 nd cl. CHF	1 st cl. CHF
1 zone	1	11.50	20.00	10.00	18.00
2 zones	2	23.00	40.00	11.50	20.00
3 zones	2	35.00	60.00	17.50	30.00
4 zones	2	47.00	81.00	23.50	40.50
5 zones	2	59.00	101.00	29.50	50.50
6 zones	2	71.00	122.00	35.50	61.00
7 zones	2	83.00	142.00	41.50	71.00
from 8 zones	4	95.00	163.00	47.50	81.50

1-day travelcard

The right choice for travelling freely all day.

The **1-day travelcard** allows you to travel all day, until 5 a.m. the following morning, within your chosen zones, hopping off and on as many times you want.

- The 1-day travelcard is valid on the date of issue and can be also purchased in advance from ticket counters.
- 1st and 2nd class 1-day travelcards are available. Class upgrades are possible for individual zones.
- 1-day travelcard purchased in advance must be stamped before travel.
- The price of a 1-day travelcard corresponds to the cost of 2 single tickets for the same zones.

1-day travelcard

Zones Validity 1 day	Full fare		Reduced fare	
	2 nd cl. CHF	1 st cl. CHF	2 nd cl. CHF	1 st cl. CHF
1 zone	4.60	8.00	4.00	7.20
2 zones	9.20	16.00	4.60	8.00
3 zones	14.00	24.00	7.00	12.00
4 zones	18.80	32.40	9.40	16.20
5 zones	23.60	40.40	11.80	20.20
6 zones	28.40	48.80	14.20	24.40
7 zones	33.20	56.80	16.60	28.40
from 8 zones	38.00	65.20	19.00	32.60

Multi-day travelcard

The right choice for purchasing 6 cards for the price of 5.

With the **multi-day travelcard** you get 6 1-day travelcards for the price of 5.

- Upon purchase, the multi-day travelcard can be uploaded on **Ape card** (electronic travelcard) or purchased in paper format at ticket counters and on AutoPostale regional buses.
- The multi-day travelcard must be stamped before starting the journey.
- A special ticket is issued when you stamp a multi-day travel card that is loaded onto the **Ape card**. This ticket must be kept for possible ticket inspections.
- The multi-day travelcard in paper format should be validated using the specific stamping machines.
- The multi-day travelcard is valid on the day of stamping for each individual use.
- The 6 days do not need to be consecutive.
- The terms of use (for adults, young people and dogs) for multi-journey travelcards also apply to multi-day travelcards.
- The multi-day travelcard is valid for 3 years.

Multi-day travelcard

Zones Validity 1 day	Full fare		Reduced fare	
	2 nd cl. CHF	1 st cl. CHF	2 nd cl. CHF	1 st cl. CHF
1 zone	23.00	40.00	20.00	36.00
2 zones	46.00	80.00	23.00	40.00
3 zones	70.00	120.00	35.00	60.00
4 zones	94.00	162.00	47.00	81.00
5 zones	118.00	202.00	59.00	101.00
6 zones	142.00	244.00	71.00	122.00
7 zones	166.00	284.00	83.00	142.00
from 8 zones	190.00	326.00	95.00	163.00

Add-on ticket

The right choice for extending your journey.

Arcobaleno tickets are valid up to the border of the purchased zone. Anyone wishing to travel outside the area covered by the ticket, but within CTA borders, will need to purchase an **add-on ticket** valid from the zone border.

- *Example:* a passenger, with a pass for zones 10 and 11 wishes to travel from Lugano to Bellinzona, needs to purchase an add-on ticket for 3 zones (120, 200 and 210) regardless of the means of transport used.

The add-on ticket must be used during its period of validity.

Reduced fares are available for under 16 (last day before birthday) for tickets and for under 25s (last day before birthday) for passes. Young Arcobaleno pass holders must therefore purchase a full fare add-on ticket if they are aged 16 or over.

Add-on ticket

Zones	Validity in hours	Full fare		Reduced fare	
		2 nd cl. CHF	1 st cl. CHF	2 nd cl. CHF	1 st cl. CHF
1 zone	2	2.30	4.00	2.00	3.60
2 zones	2	4.60	8.00	2.30	4.00
3 zones	2	7.00	12.00	3.50	6.00
4 zones	2	9.40	16.20	4.70	8.10
5 zones	2	11.80	20.20	5.90	10.10
6 zones	2	14.20	24.40	7.10	12.20
7 zone	3	16.60	28.40	8.30	14.20

Group ticket

The right choice for groups of at least 10 people.

The **group ticket** allows you to save up to 20% of the purchase price and every tenth person one travels for free.

- Booking is compulsory and must be done through the appropriate transport company at least two working days before the start of the journey.
- One ticket is issued for the total number of travellers in each group.
- The group ticket is valid for a one-way journey during its period of validity.
- Passengers must travel directly to their destination and may not hop off or on as desired.
- Additional tickets must be purchased for return trips or circular routes.

Group ticket

Zones	Validity in hours	Full fare		Reduced fare	
		2 nd cl. CHF	1 st cl. CHF	2 nd cl. CHF	1 st cl. CHF
1 zone	1	2.00	3.20	1.60	3.00
2 zones	2	3.80	6.40	2.00	3.20
3 zones	2	5.60	9.60	2.80	4.80
4 zones	2	7.60	13.00	3.80	6.60
5 zones	2	9.60	16.20	4.80	8.20
6 zones	2	11.40	19.60	5.80	9.80
7 zones	2	13.40	22.80	6.80	11.40
from 8 zones	4	15.20	26.20	7.60	13.20

Class upgrade ticket

The right choice for travelling in greater comfort.

When travelling with a 2nd class ticket or pass, you must hold a **class upgrade** ticket if you wish to travel in 1st class. Both tickets must be shown during ticket inspections.

- **1-day travelcard and multi-day travelcard:** class upgrades are only available for single journeys.
- **Multi-journey travelcard:** 2nd-class travelcard holders making single journeys in 1st class must pay the supplement for each zone they travel through.
- **Arcobaleno pass:** 2nd class pass holders using 1st class for single journeys must purchase a class upgrade ticket, paying a supplement equal to the difference between the 1st class fare and the 2nd class fare for the corresponding zones.

1st class tickets are valid for 2nd class travel on any routes that do not offer 1st class (without any right to a refund).

Reduced fares are available for under 16 (last day before birthday) for tickets and for under 25s (last day before birthday) for passes. Young Arcobaleno pass holders must therefore purchase a full fare add-on ticket if they are aged 16 or over.

Class upgrade ticket

Zones	Validity in hours	Full fare CHF	Reduced fare CHF
1 zone	1	1.70	1.60
2 zones	2	3.40	1.70
3 zones	2	5.00	2.50
4 zones	2	6.80	3.40
5 zones	2	8.40	4.20
6 zones	2	10.20	5.10
7 zones	2	11.80	5.90
from 8 zones	4	13.60	6.80

Multi-class upgrade ticket

The right choice for travelling in 1st class while saving money.

With the **multi-class upgrade ticket** you get 6 tickets for the price of 5.

- Upon purchase, the multi-class upgrade ticket can be uploaded on **Ape card** (electronic travelcard) or purchased in paper format at FFS ticket counters.
- The multi-class upgrade ticket must be stamped before commencing the journey.
- A special ticket is issued when you stamp a multi-class upgrade ticket that is loaded onto the **Ape card**. This ticket must be kept for possible ticket inspections.
- The multi-class upgrade ticket in paper format should be validated using the specific stamping machines.
- The multi-class upgrade ticket is valid for use on the day of stamping for each individual use
- The 6 days do not need to be consecutive.
- The terms of use (for adults, young people and dogs) for multi-journey travelcards also apply to multi-class upgrade tickets.
- The multi-class upgrade ticket is valid for 3 years.

Reduced fares are available for under 16 (last day before birthday) for tickets and for under 25s (last day before birthday) for passes. Young Arcobaleno pass holders must therefore purchase a full fare add-on ticket if they are aged 16 or over.

Multi-class upgrade ticket

Zones	Validity in hours	Full fare CHF	Reduced fare CHF
1 zone	1	8.50	8.00
2 zones	2	17.00	8.50
3 zones	2	25.00	12.50
4 zones	2	34.00	17.00
5 zones	2	42.00	21.00
6 zones	2	51.00	25.50
7 zones	2	59.00	29.50
from 8 zones	4	68.00	34.00

Arcobaleno

passes.

Arcobaleno passes are the right choice for people who use public transport regularly, making it possible to travel and save while helping to protect the environment at the same time.

The pass is:

- nominative
- weekly, monthly or annual
- 1st or 2nd class for adults (aged 25 and over)
- 2nd class young people (aged 6 to 24).

Guide to purchasing an Arcobaleno pass

- Purchase only the zones you need to cover your desired route, without minimum number.
- The price of the pass remains the same for 6 or more zones and is therefore valid for all of Ticino and the Moesano district.
- Young people can purchase a 1st class pass by paying the adult fare.
- A passport photograph and identity document (identification ID) are required when purchasing a monthly or annual pass for the first time.
- The user is free to choose the starting date of the validity period
- Passes can be purchased in advance with a maximum of two months.
- If a young person turns 25 during the period of validity of an annual pass, the pass will remain valid until its expiry date.
- Annual and monthly passes are uploaded on SwissPass card (monthly passes can also be purchased in paper format from CTA ticket counters, post offices and on regional buses with on-board ticket sale facilities).

The half-fare travelcard pass and the **Ape** card cannot be used to purchase Arcobaleno passes.

Weekly Arcobaleno pass

The right choice for getting to know public transport.

The **weekly Arcobaleno pass** is the ideal option for getting to know public transport, with all its advantages at your fingertips.

- The weekly pass is nominative. It can be purchased without a basic travel ID and photograph. In the event of a ticket inspection, you must be able to prove your identity.
- Weekly passes can be purchased from ticket counters and through regional bus drivers.
- For more information on how to renew your pass, please visit: arcobaleno.ch/renewal.

Weekly Arcobaleno pass

Zones	Adults		Young people
	2 nd cl. CHF	1 st cl. CHF	2 nd cl. CHF
1 zone	25.00	42.00	18.00
2 zones	37.00	63.00	27.00
3 zones	55.00	93.00	31.00
4 zones	71.00	120.00	41.00
5 zones	86.00	147.00	50.00
from 6 zones	105.00	179.00	60.00

Monthly Arcobaleno pass

The right choice for people who travel at certain times of year.

The **monthly Arcobaleno pass** is the ideal solution for people who travel by public transport at certain times of year.

Monthly pass on SwissPass

- The first issue or renewal should be made at authorised ticket counters. It can also be purchased over the phone from: AutoPostale travel advice and sales 0840 852 852 or Rail Service FFS passenger travel advice and sales 0848 44 66 88 (CHF 0.08/min, 24 hours a day), if paying by credit card.
- The SwissPass card (red card) can be replaced several times, upon payment of an administrative fee of CHF 30.- in accordance with Tariff T600 figure 200.1.
- It can also be renewed at www.autopostale.ch/abo or www.ffs.ch/acquistare.
- Further information at www.arcobaleno.ch/swisspass.

Monthly pass in paper format

- The pass consists of a travel pass and a basic travel ID valid for 5 years (with a photograph and signature). This ID is required in order to renew the pass.
- The first issued of a monthly pass must be done through ticket counters, but can be renewed at ticket machines and through regional bus drivers in most cases. It is advisable to renew the pass through the transport company that issued it.
- The paper monthly pass cannot be replaced if lost or stolen.

Monthly Arcobaleno pass

Zones	Adults		Young people
	2 nd cl. CHF	1 st cl. CHF	2 nd cl. CHF
1 zone	49.00	83.00	35.00
2 zones	74.00	126.00	53.00
3 zones	109.00	185.00	78.00
4 zones	141.00	240.00	102.00
5 zones	172.00	292.00	124.00
from 6 zones	210.00	357.00	151.00

Annual Arcobaleno pass

The right choice for convenient savings.

The **annual Arcobaleno pass** is the ideal solution for people who travel regularly by public transport.

With an annual pass adults get 12 months' travel for the price of 9, while young people get 12 months' travel for the price of 7.

- The annual pass is nominative and uploaded to SwissPasscard, for which a photograph is required.
- The pass can be issued for the first time or renewed at authorised ticket counters. It can also be purchased over the phone from: AutoPostale travel advice and sales 0840 852 852 or Rail Service FFS passenger travel advice and sales 0848 44 66 88 (CHF 0.08/min, 24 hours a day), if paying by credit card.
- The SwissPass card (red card) can be replaced several times, upon payment of an administrative fee of CHF 30.- in accordance with Tariff T600 figure 200.1.
- It can also be renewed at www.autopostale.ch/abo or www.ffs.ch/acquistare.
- Further information at www.arcobaleno.ch/swisspass.



Annual Arcobaleno pass

Zones	Adults		Young people
	2 nd cl. CHF	1 st cl. CHF	2 nd cl. CHF
1 zone	441.00	747.00	245.00
2 zones	666.00	1'134.00	371.00
3 zones	981.00	1'665.00	546.00
4 zones	1'269.00	2'160.00	714.00
5 zones	1'548.00	2'628.00	868.00
from 6 zones	1'890.00	3'213.00	1'057.00

Arcobaleno corporate pass

The answer to the mobility requirements of companies and their employees.



If a company decides to cover part of the cost of an Arcobaleno pass for a minimum of 5 of its employees, Arcobaleno regional fare network (CTA) will offer a further reduction. The corporate contribution must be at least 5% and the CTA offers a maximum discount of 15%. Starting from a 5% corporate discount, the CTA is able to offer an equivalent discount on annual passes purchased by employees of the same company, who therefore benefit from a 10% reduction.

How to sign up for the Arcobaleno corporate pass?

The company should express its interest via email at info@arcobaleno.ch. A consultant will then contact you on a no-commitment basis to answer any questions or explain the signing-up procedure.

What else do you need to know?

- The Arcobaleno corporate pass is an annual 1st or 2nd class pass. The company has the right to restrict its contributions to 2nd class passes only.
- The contributions offered by the CTA apply to all desired zones. The company has the right to restrict its contribution to the zones included in the home-work-home route.
- Employees who already have an Arcobaleno annual pass can sign up to the Arcobaleno corporate pass before their pass expires if they purchase a 1st class supplement and/or additional zones.
- Contributions towards employee passes should not be considered as an integral part of their salary and should not be declared for tax purposes; furthermore no mention should be made on the salary certificate under letter "F".
- There will be no refunds for annual corporate passes in the event that, following to modification of the map zones, from the purchase of new pass results a lower number of zones being covered for the route (see Tariff CTA 651.17)
- From 01/01/2020, Arcobaleno corporate passes will be loaded on SwissPass card.

Example 1

If you need to purchase 3 zones for your commute to work, but you would like an additional zone so that you can also use your pass in your free time outside your commuting route.

The CTA contribution (10%) is calculated on the basis of the cost of a 4-zone pass (not only the commuting route):
Cost of a 2nd class adult pass for 4 zones: CHF 1,269.00
CTA contribution calculated on the basis of the cost of the 4-zone pass (CHF 1,269.00) = CHF 126.00.
The CTA contribution and the corporate contribution (calculated either on the basis of the cost for 4 zones or for the 3 zones covered by the commute) will be deducted from the total price of CHF 1,269.00.

Example 2

You need to purchase 6 zones for your commute to work, but you would like to travel in 1st class.

The CTA contribution (10%) is calculated on the basis of the cost of the 1st class pass.
Cost of a 1st class adult pass for 6 zones: CHF 3,213.00
CTA contribution calculated on the basis of the cost of the 1st class adult pass for 6 zones (CHF 3,213.00) = CHF 321.00.
The CTA contribution (10% of the 1st class price) and the corporate contribution (10% of the 2nd class price or 10% of the 1st class price) will be deducted from the total price of CHF 3,213.00.

The Arcobaleno corporate pass is one of the options available to companies and their employees for developing sustainable mobility. The Regional Department and the Regional Transport Commissions have produced Corporate Mobility Guide with some interesting tips. For more information and to download the guide, please visit: www.ti.ch/mobilita-aziendale.

Appresfondo

Arcobaleno for apprentices

The Cantonal Fund for Professional Training covers 40% of public transport costs for apprentices with in-company apprenticeship contracts.

Each apprentice is sent a letter with a voucher (Rail Check) that entitles them to a 40% discount on the purchase of an Arcobaleno "Appresfondo" annual pass (for apprentices subsidised by the fund).

The Rail Check is sent to new apprentices as soon as their contract has been approved and is renewed on a yearly basis as long as the contract remains in place. The pass is intended for apprentices employed in Canton Ticino only.

In principle "Appresfondo" is a 2nd class pass. However, 1st classes passes are available on request. In this case the pass holder is directly responsible for paying the difference in cost.

"Appresfondo" passes can be obtained from AutoPostale, FART, FFS or TPL sales points by handing the Rail Check over at the counter.

The Appresfondo annual pass is nominative and loaded on the SwissPass card.

For more information

Fondo cantonale per la formazione professionale
Via Vergiò 18
Casella postale 367
6932 Breganzona
Tel. 091 815 30 46
decs-fcfc@ti.ch
www.fondocantonale.ch
www.arcobaleno.ch/appresfondo



closer

to you.

Cross-border fares.

Cross-border tickets and passes between Ticino and Lombardy

Cross-border tickets and passes allow passengers to travel between Ticino and Lombardy on services operated by all the public transport companies that have signed up to Arcobaleno regional fare network (CTA) and on regional and suburban trains of Trenord. The range of tickets currently available includes individual tickets (both "one way" and "roundtrip") and monthly passes (adult fares only). For all other requirements you will need to purchase two separate tickets (CTA and Trenord respectively).

Cross-border tickets and passes (sold by public transport companies within the CTA)

- ADULT one-way tickets
- HALF-FARE one-way tickets
- YOUNG PEOPLE < 16 one-way tickets
- ADULT roundtrip tickets
- HALF-FARE roundtrip tickets
- YOUNG PEOPLE <16 roundtrip tickets
- ADULT monthly passes (young people fares not available)

All tickets and passes are available for 1st and 2nd class.

"One-way tickets" are valid for a certain number of hours, while "roundtrip tickets" correspond to the CTA 1-day travel card; within the expiry time of validity it is therefore possible to travel within the purchased Arcobaleno zones as with a standard CTA ticket.

Prices

Cross-border ticket and pass prices are computed by adding the price of the Arcobaleno zones (for the Swiss route) with the Italian kilometric rates (for the Lombard route).

Tickets

The price shown is for adult 2nd class one-way tickets.

Location	Varese via Gaggliolo	Como via Chiasso	Milano via Chiasso	Malpensa via Gaggliolo
	CHF	CHF	CHF	CHF
Locarno	21.20	20.40	24.50	33.00
Bellinzona	18.80	18.00	22.10	30.60
Lugano	11.60	10.80	14.90	23.40
Mendrisio	6.80	3.70	7.80	18.60
Stabio	4.50	6.00	10.10	16.30
Chiasso	6.80	3.70	7.80	18.60

Monthly passes

The price shown is for adult 2nd class monthly passes. (Young people passes are not currently available).

Location	Varese via Gaggliolo	Como via Chiasso	Milano via Chiasso	Malpensa via Gaggliolo
	CHF	CHF	CHF	CHF
Locarno	251.00	236.00	298.00	298.00
Bellinzona	251.00	236.00	298.00	298.00
Lugano	182.00	167.00	229.00	229.00
Mendrisio	115.00	75.00	137.00	162.00
Stabio	90.00	100.00	162.00	137.00
Chiasso	115.00	75.00	137.00	162.00

Tickets and passes sold within the CTA are only issued in Swiss francs (CHF); tickets and passes sold by Trenord are only issued in euros (EUR).

Cross-border tickets and passes can be purchased either through the CTA sales channels or through Trenord sales channels.

For more information visit www.arcobaleno.ch.

Useful information.

Locations on zone borders

If a journey starts or finishes at a stop on the border of a zone, a ticket or pass must be purchased for the zones that are travelled through.

- *Example:* if you are travelling from Cugnasco to Locarno, you will need to purchase zones 310 and 300 (ticket) or zones 31 and 30 (pass). If you are travelling from Cugnasco to Bellinzona, you will need to purchase zones 210 and 200 (ticket) or zones 21 and 20 (pass).

The ticket machine automatically calculates the zones that need to be purchased on the basis of the indicated departure and arrival points.

Travelling outside the CTA

An Arcobaleno ticket or pass holder wishing to travel outside the CTA must combine the ticket/pass with an onward ticket to cover the section from the last stop covered by their Arcobaleno ticket/pass to the final destination.

- *Example:* the holder of an Arcobaleno pass for all zones wishes to travel from Lugano to Zurich: if the train does not stop between Bellinzona and the CTA border, the holder will need to purchase a ticket from Bellinzona to Zurich.

For further information please contact the ticket counters.

Other travelcards accepted by the CTA

General Pass (GA)

The general pass (GA) allows you to travel freely throughout the area covered by the CTA transport companies and on SNL boats. The pass does not cover FLMS (Ferrovio Locarno Madonna del Sasso) services.

Half-fare travelcard

The half-fare travelcard allows you to purchase discounted tickets nationally and throughout the CTA district (passes excluded).

Half-fare young people's travelcard

The money-saving half-fare travelcard for young people aged 16-25 allows holders to purchase discounted tickets nationally and throughout the CTA district (passes excluded).

Seven25

A pass for children and young people up to the age of 25 years old, valid from 7 p.m. until closing time (5 a.m.). Like the general pass (GA), depending on the route, it permits free or half-price travel within the general pass (GA) area of validity.

Other tickets and passes

National and international tickets and passes such as the Eurailpass, City Ticket, City-City Ticket, etc. are also valid for journeys within the CTA, in accordance with their respective areas of validity.

From Ticino with a single ticket

You can buy tickets to various destinations across Switzerland (e.g. City Tickets, 1-day travelcards) from Autopostale, FART, FFS and TPL ticket counters, but not on public transport vehicle. Further information can be found at arcobaleno.ch/Switzerland.

Ticino Event

With a Ticino Event ticket you are entitled to 20% discount of your journey using public transport (train/AutoPostale regional buses/bus) to the events advertised periodically on the arcobaleno.ch website. The ticket may also entitle you to an additional free or discounted service. Info: arcobaleno.ch/ticinoevent.



**Closer
to you.**

Refunds

Single tickets and 1-day travelcards cannot be refunded except for the case in which the refund's request is made within the validity trip and if a journey was not possible between the sale and the refund's request. Weekly passes cannot be refunded. Unused or partially used monthly passes, annual passes, group tickets, multi-day travelcards and multi-journey travelcards may be refunded under certain conditions. For further information and refund requests, please contact the ticket counters.

Supplements

The supplements required for certain forms of transport must also be paid by Arcobaleno ticket or pass holders.

Public transport and golden age

Drivers who voluntarily hand back their driving licence will receive a CHF 300.– voucher to put towards an Arcobaleno annual pass for two or more zones, valid for the first year. They will also receive a voucher allowing them to choose between the following offers, also during the first year:

- Two-month trial half-fare pass for the price of CHF 33.–.
- CHF 200.– discount off the price of a one-year 2nd class general pass (GA).
- CHF 250.– discount off the price of a one-year 1st class general pass (GA).

Travel discounts and special arrangements

Children and young people

Accompanied children under the age of 6 can travel free without a ticket. Unaccompanied children and young people aged between 6 and 16 (not attained) pay half price, respectively the minimum price provided. Children under 4 years old are not allowed to travel without an accompanying person.

Soldiers

Soldiers can travel freely on all CTA routes when they are carrying their marching orders and are in uniform or have proof of their authorisation to travel in civilian clothing. Members of the Swiss army in uniform or with appropriate authorisation are entitled to single tickets within the CTA area, 1-day travelcards and multi-journey travelcards at a reduced fare. Army dogs are transported free of charge provided that they are registered on the marching orders.

Civil protection officers

Upon showing their civil protection ID card, civil protection officers are entitled to receive ordinary single or return tickets at a reduced price during their period of service.

Police officers on duty

Police officers in the cantonal and municipal police forces, as well as officers from the Swiss and foreign border police, can travel free of charge without a ticket while on duty. Uniformed police officers (when travelling alone or as a group) and police officers in civilian clothing (if two or more officers travel together) may travel in 1st or 2nd class without a ticket.

Dogs and small pets

In principle you must pay the reduced 2nd class fare for your dog. Small dogs up to 30 cm high at their shoulder blades, cats and small domestic pets can be transported free of charge as hand luggage provided they are in a carrier, basket or other suitable container.

Blind and partially sighted passenger ID card

The blind and partially sighted passenger ID card (issued by Unitas) entitles the holder and a companion to travel free of charge on urban lines in zones 100, 150, 200 and 300. Passengers with disabilities may also travel unaccompanied.

Disabled passengers

Only passengers with a disabled passenger ID card are considered as disabled:

- Disabled passengers must be accompanied at all times and are therefore authorised to travel with a companion and/or guide dog for the blind.
- The disabled passenger or their travel companion must carry a valid ticket.

Seats

Arcobaleno tickets and passes entitle the holder to travel in the purchased class within the zones covered by the ticket. Transport companies endeavour to offer all passengers a seat, but this cannot be guaranteed.

Buses and trains, particularly those operating on a regional level, are also permitted to transport standing passengers. A lack of free seats in 2nd class does not entitle 2nd class ticket holders to travel in 1st class without purchasing or stamping the relative class-upgrade ticket before boarding the train.

Bicycles

Where permitted, in order to transport your bicycle you will need to purchase the reduced fare ticket for the route in question. If this costs more than CHF 14.- you should purchase a reduced fare 1-day travelcard for bicycles. For more information on transporting bicycles, please contact the companies that offer this service directly:

Autolinee Bleniesi	www.autolinee.ch
AutoPostale	www.autopostale.ch
FART	www.centovalli.ch
FLP	www.flpsa.ch
FFS	www.ffi.ch/bici
TILO	www.tilo.ch
TPL-funicolare	www.tpls.ch
SNL (boats only)	www.lakelugano.ch

Notes

Arcobaleno

rewards

your loyalty.

Discounts, special offers and rewards for annual pass holders

The idea behind the loyalty program, set up thanks to the support of various partners taking part in the project, is to reward the loyalty of annual pass holders with special privileges and various opportunities to make savings. The loyalty program offers a special annual deal (with special offers valid for the whole year) and four seasonal deals (competitions and special offers every three months). The deals cover four areas: shopping and services, sport, education and culture, and travel and free time. For more details visit arcobalenopremia.ch

